

Bogus Bank Calls

28 January 2012

Police are warning residents in Sussex to be aware of bogus bank callers after three elderly residents in Crawley received phone calls from people claiming to be from the victim's bank.

The callers convinced the victims that their bank cards had been compromised and said they would send a courier to collect them. A short time later a man arrived and collected the cards. Money was then taken from the accounts at local ATMs.

Detective Constable Matt Wilson of West Sussex CID said: "The caller knew personal information about each victim and they were able to obtain further information during the phone call. If your bank cards are ever compromised your bank does not need them back. They will never collect them but will cancel them and arrange for replacements to be sent. If you receive a call from anyone claiming to be from your bank then you should never give any personal information or your PIN. If you are in any doubt about who the caller is then hang up and call your bank, or if someone arranges to collect your cards call police immediately on 999."

If you would like further advice, you can call Sussex Police on 101 quoting serial 0637 of 21/01 or the independent charity Crimestoppers anonymously on 0800 555 111.

Hollie Farley

Project Officer

Trading Standards