

Wise up and check out your consumer rights online

A website set up to support students with learning difficulties with information about consumer issues has been expanded to help people of all ages.

The website – www.wiseguys.org.uk – was established by East Sussex County Council in 2008, with the primary aim of helping young people to better understand their consumer rights. Teachers are able to use the website as a resource for citizenship and PSHE lessons covering key stages 1-4.

Now the website has been developed to help all residents with information about their consumer rights.

The County Council's Trading Standards Service, working with the Council's Learning Disability Team, has provided clear information for all consumers about:

- Your rights when buying things
- Food and healthy living
- Your money
- How to protect yourself from being scammed
- Utilities – gas or electricity bills
- Keeping safe
- How to complain

Councillor Carl Maynard, Lead Member for Economy, Transport & Environment, said: "The site contains information that will help people to make smart decisions and become more confident consumers. We've had some really good feedback about the site so we've decided to expand it for all our residents. We'd love to hear from more people about what they think so that we can continue to add or change content and make improvements."

For more information visit www.wiseguys.org.uk or contact Louise Baxter at East Sussex County Council. Telephone 01323 463346 or email Louise at louise.baxter@eastsussex.gov.uk.